

Donation Refund Procedures

1. All donations made are non-refundable and irrevocable. In the event a donation is made by mistake, please contact us within 7 days of making the donation, and we will consider your request and give a reply based on the Foundation's decision.
2. Please note that any late applications will not be considered and that a handling fee will be applied during the refund.
3. Refund Application Procedure
 - Any request by donors for refund must be in written form stating the error made and signed by donor personally.
 - Donor must fill up a Refund Application Form to be submitted to Tzu Chi Malaysia in person or by mail clearly indicating the following details:
 - Donation Receipt Number, if the receipt has been issued. Receipt must be surrendered and attached with application.
 - Donation Date
 - Donation Amount
 - Applicant's personal particulars (name, contact info, IC, email address).
 - Details of Bank Account